

ZKYROCKET

DEFINITIONS- MISSION 2 –VENUE BOOKINGS

‘Client’ means person who instructs Zky-Rocket to propose and deliver an Event package or a Venue for an Event.

‘Event or Event package’ may mean a sustainable meeting, training programme, road show, dinner meeting, drinks reception, communications programme or conference but this list is non exhaustive.

‘In writing’ means delivery by email or email.

‘Proposal’ means a summary of packages and prices including a list of suitable venues and suppliers available to hold and deliver the Event.

‘Services’ mean researching, arranging and assisting with the design delivery and booking of a venue for the Event.

‘Supplier or Event Supplier’ means the supplier or suppliers other than a Venue used to deliver the Event or Event package.

‘Venue’ means the venue chosen by the Client from the Proposal.

APPLICATION

These terms and conditions shall apply to the provision of all Services between Zky-Rocket and the Client. The Client’s acceptance of a Proposal in writing constitutes an instruction to Zky-Rocket to commence providing the Services and an acceptance of these terms and conditions.

DURATION

The provision of Services will cease once the Services detailed in the Proposal have been completed or, if before, upon either party giving reasonable notice of termination. See Appendix B- Terms of Use

EVENT AND VENUE BOOKING PROCESS

Zky-Rocket assesses the Clients Event and Venue requirements and provides the Client with a Proposal. Zky-Rocket will negotiate rates of hire and supplier packages for several sustainable venue options on behalf of the Client.

The Client confirms in writing which Event package they would like and Zky-Rocket completes confirmation documentation providing the details selected for the Event and preferred Venue.

Zky-Rocket issues a contract to the Client detailing the terms and conditions for the Event package. Under certain circumstances, the Client will contract directly with the Venue and/or Suppliers and Zky-Rocket will invoice the client for its DSST management fee only.

PAYMENTTERMS

Zky-Rocket will invoice the Client for the Event package or Venue hire. The Zky-Rocket invoice will include a DSST management fee in addition to the Event package costs.

Zky-Rocket may agree to act as a disclosed agent on behalf of the client and facilitate payment to the Venue. In these cases, Zky-Rocket will invoice the Client on behalf of the Venue or Supplier and the Client will pay Zky-Rocket who in turn will pay the Venue or Supplier. See Privacy Policy www.Zky-Rocket.com

AMENDMENTANDCANCELLATION

Client may only amend or cancel a confirmed booking in line with the contract terms and conditions

CLIENTRESPONSIBILITIES

It is the Client's responsibility to check and ensure that all booking details are accurate and correct. Zky-Rocket accepts no liability for any discrepancies discovered subsequent to the booking confirmation.

The Client must provide Zky-Rocket with access to, and use of, all information, data and documentation reasonably required by Zky-Rocket for the proper performance of the Services.

CONFIDENTIALITY

Zky-Rocket shall treat all personal and business information supplied by the Client as confidential and in accordance with our privacy policy dated 24 February 2023. By instructing Zky-Rocket to contract with a Venue or Supplier the Client consents to disclosure of information by Zky-Rocket to the Venue or Supplier.

WARRANTY

Zky-Rocket's aim is to provide services using reasonable care. Zky-Rocket provides no warranty that any result or objective can be or will be achieved or by a given date.

LIABILITY

If Zky-Rocket shall recommend, liaise with and/or supervise third parties whilst supplying the Services, Zky-Rocket shall have no liability for any deficiencies in any goods supplied or work done or damage caused by any third party, unless those deficiencies or that damage are directly caused by the Zky-Rocket negligence.

Zky-Rocket shall not be liable for any act of the Venue or Supplier which leads to any loss including consequential or indirect loss suffered by the Client, such as, loss of earnings, loss of time, and loss of business or goodwill.

Zky-Rocket's liability in contract, tort, misrepresentation, restitution arising in connection with the performance of the Services shall be limited to the DSST management fees received.

FORCE MAJEURE

Zky-Rocket do not accept liability for any loss, damage, costs or expenses where the performance or prompt performance of their obligations is prevented or affected by reason of Force Majeure. Force Majeure means any event which Zky-Rocket or the supplier of the service could not, even with all reasonable care, foresee or avoid such as war or threat of war, riots, civil strife, terrorist activity, industrial action, natural or nuclear disaster, fire, adverse weather conditions, closure of airports or ports, technical problems with transport, governmental action and all other similar events.

COMMUNICATIONS

Registered Office : ZkyRocket Ltd, Meppershall Rd, Shillington, Hitchin SG5
3PF : Email admin@Zky-Rocket.com

Notices should be sent by first class post to the address above and will be deemed to have been received on the second business day after posting.

RIGHTS OF THIRD PARTIES

Only the Client shall have any rights under these terms and conditions.

DISPUTES

If the Client is unhappy with the Services provided by Zky-Rocket they should refer any problems or issues to Zky-Rocket at the address above. In the event of any court action proceedings must be issued within the courts of England and Wales. These terms and conditions are governed by and construed in accordance with the law of England and Wales.

INFORMATION WE COLLECT

Please read our privacy policy updated 24 February 2023 www.Zky-Rocket.com